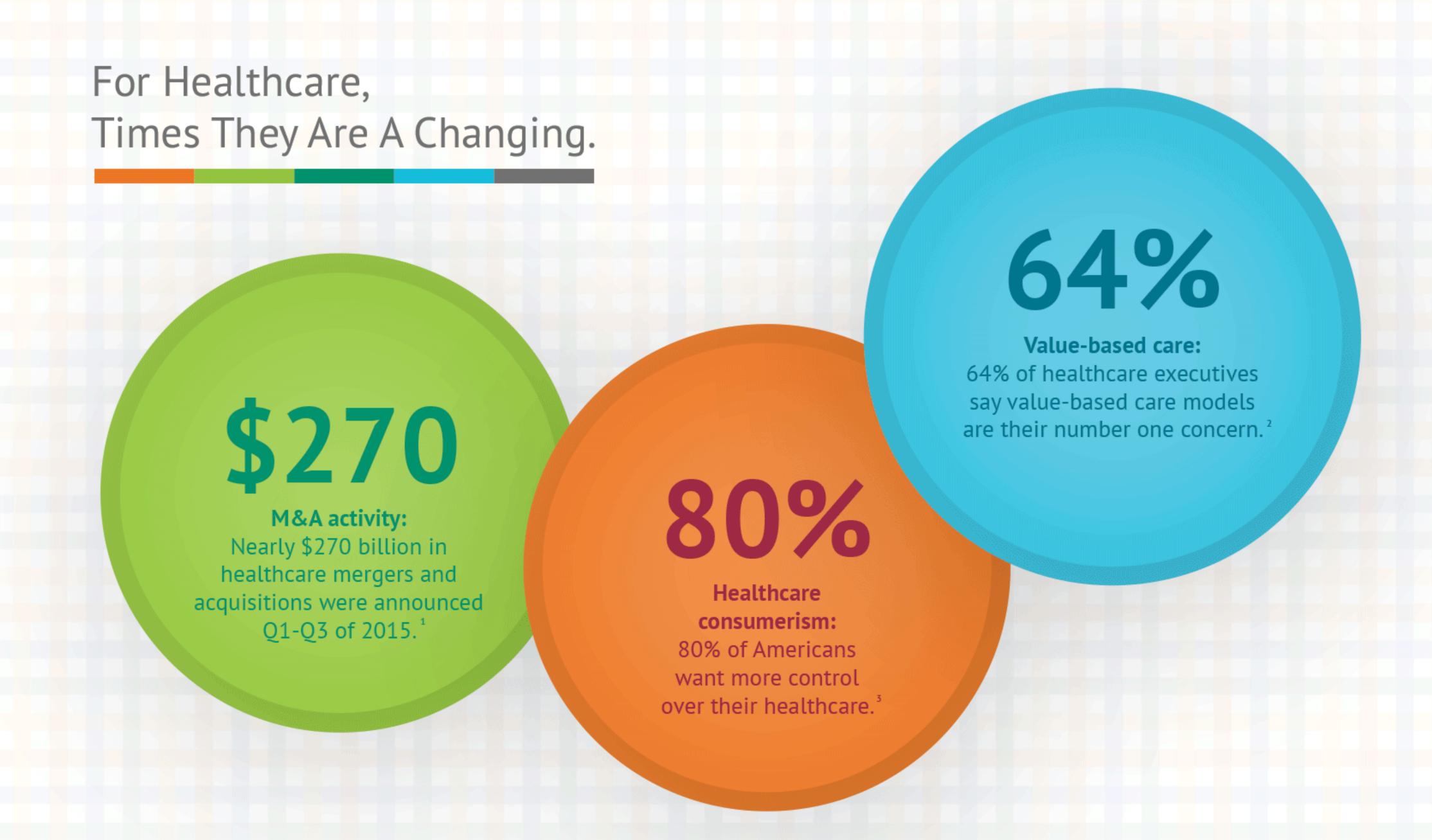
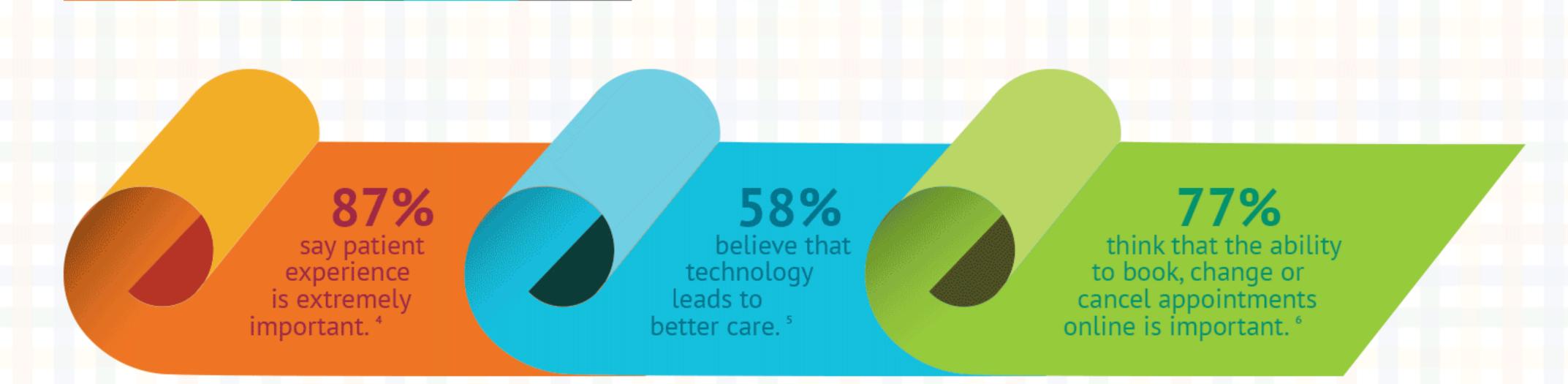
## Happy Patients. Happy Providers.

Can Technology Really Be the Answer?



## The Call of the Consumer



1 Merger Market, October 2015 2 Peer 360, November 2015 3 Wolters Kluwer Health survey, 2013 4 Beryl Institute, September 2015 5 Nuance Communications, August 2015 6 Accenture, December 2014

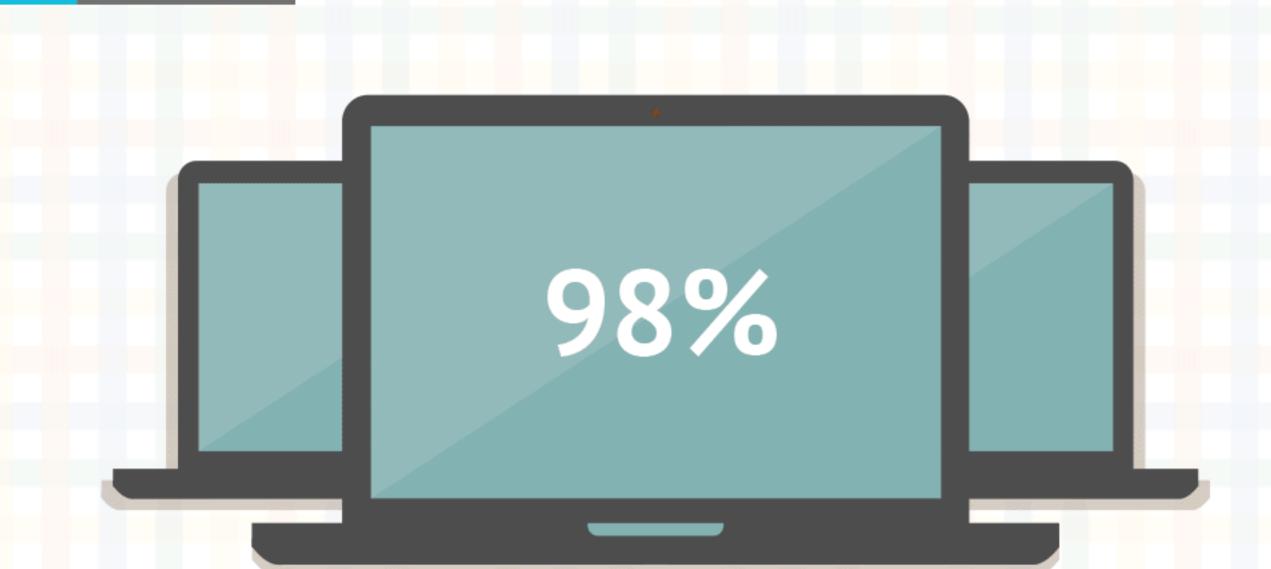
## Technology's Answer

- 165,000+ healthcare apps via Apple and Google.'
- Booming wearables market: Valued at \$3.11B in 2014; expected to reach \$8.45B by 2019.
- Social media: 99% of hospitals are on Facebook; 51% use Twitter.

While All of This is Well and Good, There's A Problem. None of These Improve Access to Care.



Only 2% of healthcare appointments can be self-scheduled."



98% of consumers can't access care how and when they want to."

7 IMS Institute for Healthcare Informatics 8 Research and Markets, 2015 9 Journal of Medical Internet Research, May 2015 10 "Patient Engagement: Digital Self-Scheduling to Explode over Next 5 Years," Accenture 11 "Patient Engagement: Digital Self-Scheduling to Explode over Next 5 Years," Accenture 11 "Patient Engagement: Digital Self-Scheduling to Explode over Next 5 Years," Accenture 11 "Patient Engagement: Digital Self-Scheduling to Explode over Next 5 Years," Accenture 11 "Patient Engagement: Digital Self-Scheduling to Explode over Next 5 Years," Accenture 11 "Patient Engagement: Digital Self-Scheduling to Explode over Next 5 Years," Accenture 11 "Patient Engagement: Digital Self-Scheduling to Explode over Next 5 Years," Accenture 11 "Patient Engagement: Digital Self-Scheduling to Explode over Next 5 Years," Accenture 11 "Patient Engagement: Digital Self-Scheduling to Explode over Next 5 Years," Accenture 11 "Patient Engagement: Digital Self-Scheduling to Explode over Next 5 Years," Accenture 11 "Patient Engagement: Digital Self-Scheduling to Explode over Next 5 Years," Accenture 11 "Patient Engagement: Digital Self-Scheduling to Explode over Next 5 Years," Accenture 11 "Patient Engagement: Digital Self-Scheduling to Explode over Next 5 Years," Accenture 11 "Patient Engagement: Digital Self-Scheduling to Explode over Next 5 Years," Accenture 11 "Patient Engagement: Digital Self-Scheduling to Explode over Next 5 Years," Accenture 11 "Patient Engagement: Digital Self-Scheduling to Explore Over Next 5 Years," Accenture 11 "Patient Engagement: Digital Self-Scheduling to Explore Over Next 5 Years," Accenture 11 "Patient Engagement: Digital Self-Scheduling to Explore Over Next 5 Years," Accenture 11 "Patient Engagement: Digital Self-Scheduling to Explore Over Next 5 Years," Accenture 11 "Patient Engagement: Digital Self-Scheduling to Explore Over Next 5 Years," Accenture 11 "Patient Engagement: Digital Self-Scheduling to Explore Over Next 5 Years," Accenture 11 "Patient Engagement: Digital Self-Scheduling to Explo

But Wait. Providers Are Getting Onboard. By December 2019:

66

66% of health systems will offer digital self-scheduling."

64% of patients will book appointments digitally, delivering \$3.2B in value."

Want to Join Them? InQuicker Can Help.

Our online self-scheduling and discharge scheduling solutions support your strategies around:

Patient acquisition and retention

Patient satisfaction and experience

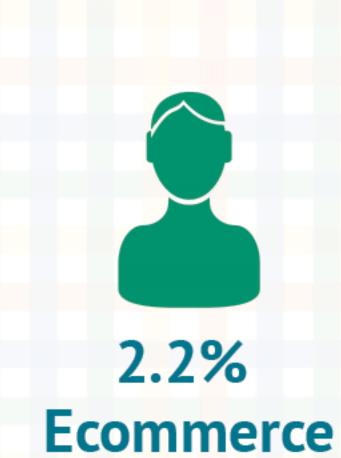
Care coordination

Efficiency and load balancing

12 "Patient Engagement: Digital Self-Scheduling to Explode over Next 5 Years," Accenture 13 "Patient Engagement: Digital Self-Scheduling to Explode over Next 5 Years," Accenture

Our Proven Approach Delivers.

## **Average Conversion Rates**



4.4%
Hospital websites\*



21% Digital self-scheduling with InQuicker

With InQuicker:

36% net new patients to facility

200% increase in online patient conversions

25-35% increase in commercially insured patients

90% patient satisfaction

14 Google/Compete Hospital Study, 2012

To learn more, visit www.inquicker.com.

